# Contact Us – We're Here to Help

## **Quick Contact Information**

### Main Office Phone: (302) 761-8200 Website: industrialaffairs.delaware.gov

### Key Services at a Glance

- Worker Rights Protection
- Workplace Safety Consultations
- Discrimination & Harassment Support
- Workers' Compensation Assistance
- Wage Dispute Resolution
- Employment Practice Guidance

### Access Our Resources 24/7

Visit industrialaffairs.delaware.gov for:

- Downloadable forms and guides
- Online complaint submission
- Booking free consultations at worksafe.delaware.gov
- Up-to-date labor law information

### **Office Locations**

**Wilmington Fox Valley** 4425 N. Market Street, 3rd Floor Wilmington, DE 19802

Newark University Office Plaza 252 Chapman Road, 2nd Floor, Suite 210 Newark, DE 19702

**Dover Blue Hen Corp. Center** 655 S. Bay Road, Suite 2H Dover, DE 19901

**Georgetown** 8 Georgetown Plaza, Suite 2 Georgetown, DE 19947

### **Connect with Us**

Follow us on social media

@delaware\_departmentoflabor



in @dedol



DEPARTMENT CONTACT INFORMATION
302-761-8200



302-761-8200 OPTION #1 DOL\_dia\_workcomp@delaware.gov MEDICAL COMPONENT, OPTION #2 hcpaymentquestions@delaware.gov COMPLIANCE, NO CALL OPTION dol\_dia\_wc\_compliance@delaware.gov

# WAGE & HOUR ENFORCEMENT

302-761-8200 OPTION #3 Wages@delaware.gov T Workpermits@delaware.gov DOL\_DIA\_WH\_Fax@delaware.gov



302-761-8200 OPTION #4 DOL\_antidiscrimination@delaware.gov

# CONSTRUCTION ENFORCEMENT

302-761-8200 OPTION #5 CONTRACTOR REGISTRATION, OPTION #8 Contract.registry@delaware.gov Prevailingwage@delaware.gov



302-761-8200 OPTION #6 DOL\_OSHA\_consultation@delaware.gov BLS SURVEY, Delaware-SOII-Help@bls.gov



Remember: Whether you're an employer or employee, we're here to ensure fair and safe workplaces across Delaware.

Available in English, Spanish, and Haitian Creole



# **Empowering Delaware's Workplace**

Navigating Rights and Resources for Employers and Employees





Program Guide



# **Building a Fair and Safe Workplace**

How We Support Today's Employer

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**Legal Compliance Made Easy** Navigate state and federal regulations with our expert guidance



**Proactive Problem-Solving** Address discrimination, wage disputes, and workers' compensation efficiently

**Safety First** Free on-site consultations to educate and enhance workplace safety



**State Mandated Resources** Providing Labor Laws, Human and Labor Trafficking signage for the workplace

### **Quick Guide to Getting Help**

- 1. Identify your issue (e.g., safety, wages, discrimination)
- 2. Visit our website to find the right office
- 3. Gather relevant documents
- 4. Reach out via phone, email, or online
- 5. Engage in the process and keep records

### **Did You Know?**

- All conversations are completely confidential
- Most interactions are for guidance, not inspections
- We're here to educate, equip and empower today's labor market

### How We Support Today's Employ



**Office of Anti-Discrimination** Offers assistance and resources for employees facing workplace discrimination or harassment.



**Office of Construction Enforcement** Advocates for fair treatment and safe w conditions specifically for those in the construction industry.



#### Office of Safety & Health

legal standards.

Conducts free evaluations to ensure workplace environments meet health a safety standards.



Office of Wage & Hour Enforcement Addresses concerns about unpaid wag and work hour issues that may not mee

WORKERS' COMPENSATION

#### Office of Workers' Compensation

Provides guidance and support for emp injured on the job and ensures employe have the required coverage.



| yees     | Which Office to Contact  |
|----------|--|
|          | Suffered a work-related injury?<br>→ Workers' Compensation Office  |
|          | Facing discrimination or harassment?<br>→ Anti-Discrimination Office   |
|          | <b>Concerned about workplace safety?</b> → Safety & Health   |
| vorking  | <b>Issues with wage payment and illegal deductions?</b> → Wage & Hour Office   |
|          | <b>Construction workers facing unfair conditions?</b><br>→ Construction Industry Enforcement Office  |
| nd       | What You Should Know About Our<br>Labor Offices  |
| es<br>•t | <ul> <li>We're here for everyone: both employees and employers</li> <li>Your inquiry is just a conversation, not a legal action</li> <li>We respect your privacy: your information stays confidential</li> <li>Our approach: finding cooperative solutions together</li> </ul> |
| oloyees  | Remember: The Division of Industrial Affairs is your<br>resource for a just and secure workplace. Whether you're<br>an employer striving for excellence or an employee<br>seeking fair treatment, we're here to help Delaware work<br>better for everyone.                     |
| ers      | Important Note: These materials are available in English,<br>Spanish, and Haitian Creole. Contact us for language<br>assistance.   |
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